



## **Mad Dogs Television Ltd**

www.maddogs.tv

### Terms and Conditions of Hire

All customers undertaking a hire must agree to the following, and by signing a delivery note and/or account application acknowledge acceptance of these terms.

- The customer is responsible for any loss and damage to the equipment from the time of collection by (or delivery to) the customer until it is returned to (or collected by) Mad Dogs Television Ltd, and should take all due care to prevent such loss and damage. In the event of loss or damage of the equipment, the hirer shall be responsible for the hire charges until settlement has been effected, up to a maximum of 13 weeks. The customer shall insure the equipment for the full replacement value, and for loss of hire/continuing hire until the equipment is replaced up to a maximum of 13 weeks, unless an alternate arrangement is agreed in writing between the customer and Mad Dogs Television in advance of the hire. Mad Dogs Television will require proof of this insurance before equipment can be hired to a customer. If the customer is unwilling/unable to effect said insurance this must be notified to Mad Dogs Television prior to the commencement of the hire so that alternative adequate insurance can be put in place by Mad Dogs Television, as a cost to the client of a separate premium. It is the client's responsibility to notify Mad Dogs Television that such insurance is required, and this cover does not affect the client's duties under the conditions and terms listed here. This cover, if effected by Mad Dogs Television is subject to an excess on each claim arising a minimum of £250 at the clients expense.

- Mad Dogs Television point out that, as its charges are not proportionate to the value of the equipment or the total sums of money involved in the work of which it's customers are engaged, Mad Dogs Television should not be held liable for any loss or damage of any kind, whether consequential or caused by negligence resulting from any delay, detention, late delivery, non delivery or deficiencies in the equipment or services provided.

- The customer shall take good care of the equipment, and ensure that it is used in a professional manner by persons having the necessary experience in operating the equipment. Customers must not try to repair, adjust, or otherwise interfere with the equipment, except in so far as is necessary for its proper use.

- Equipment shall be returned in a clean state: A cleaning charge shall be made for equipment returned in an excessively dirty state. Equipment returned in a damaged state will be repaired by Mad Dogs Television and the costs for the repairs shall be charged to the client.

- One day's hire period is defined as midnight to midnight: a week is a period of 7 consecutive such days. Collection and delivery of equipment, prior too the commencement and after the completion of the hire period is normally possible without incurring any extra hire charge but is subject to arrangement and availability of equipment entirely at the discretion of Maddogs Television.

- The customers must inform Mad Dogs Television at the earliest opportunity of any intention to retain the equipment for a longer period than was originally booked, and should in the event of the equipment not being available for the extra period return it on the original date of other date as agreed with Mad Dogs Television.

- Provisional bookings ("pencils") are only accepted on the understanding that they do not guarantee availability of the equipment. All quotations given by Mad Dogs Television are made without obligation.

- Mad Dogs Television reserves the right to impose a cancellation charge equivalent to 50% of one days hire from bookings cancelled with less than 24 hours notice.

- Mad Dogs Television reserves the right to cancel a hire at any time up to 24 hours in advance of the hire.

- In the event that equipment is found to be damaged or faulty prior to a hire alternative will be provided. The customer has the right to cancel the hire at this point without extra charge but Mad Dogs Television should not be held liable for any loss or damage of any kind, whether consequential or caused by negligence resulting from non delivery or deficiencies in the equipment or services provided.

- Any identification, marking, barcode or label must not be removed from any equipment.

- Payment shall be made by the customer within 30 days of the date of invoice. Failure to settle debt after this time may incur extra charges, including but not limited to, interest added to the debt owed and additional charges imposed by 3<sup>rd</sup> party debt recovery agencies employed on Mad Dogs Televisions behalf.

- These terms and conditions shall be governed and interpreted according to the Laws of England.